

# QUESTIONS & ANSWERS

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**Microsoft**

## **MB2-712**

*Microsoft Dynamics CRM 2016 Customization and Configuration*

**QUESTION: 87**

You have four sales managers. Each sales manager is located in a different business unit and is assigned the Sales Manager security role. The sales managers have access to the records of every sales user in their respective business unit and the subordinate business units. You need to recommend a solution to provide the sales managers with access to all of the records created by the sales users across all of the business units. The solution must prevent access to the case records. What should you include in the recommendation?

- A. the Sales Managers security role privileges set to Parent: Child Business Units
- B. the Position hierarchy
- C. the Manager hierarchy
- D. the security roles assigned to the sales managers from the root business unit

**Answer: C**

**QUESTION: 88**

You have a Dynamics CRM organization. Currently, users can view 50 records per page. You need to ensure that the users can view 250 records per page. What should you do?

- A. Instruct an administrator to configure the view settings, and then to share a view.
- B. Instruct the users to configure their options.
- C. Instruct the administrators to configure their options.
- D. Instruct the users to create custom views.

**Answer: B**

**QUESTION: 89**

You have a Dynamics CRM organization that has auditing enabled. You need to provide a user with the ability to see changes made to specific records. To which entity should the user have the read privilege?

- A. Audit Partitions
- B. Audit Summary
- C. Audit History
- D. Plug-in Trace Log

**Answer: A**

**QUESTION: 90**

You have a Dynamics CRM organization that contains two business units named Sales and Marketing. You are responsible for managing the users in the organization. You need to identify which security roles can be assigned to the users in the root business unit. What should you identify?

- A. only the security roles from the business unit to which the users are assigned
- B. only the security roles from the Sales and Marketing business units
- C. only the security roles from the business unit to which the users are assigned, and from the parent business units
- D. any security role from any business unit

**Answer: C**

**QUESTION: 91**

You plan to configure security for a Dynamics CRM organization. You enable field-level security on a field. You establish a profile that can read and modify the field. You need to ensure that a user can read and modify the field. What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

- A. Assign the profile to the user.
- B. Configure the user as the owner of the profile.
- C. Assign the profile to a security role to which the user is assigned.
- D. Assign the profile to a team of which the user is a member.

**Answer:** A, C

**QUESTION:** 92

You use server-side synchronization for email in a Dynamics CRM organization. An office assistant reports that he is unable to send email on behalf of his manager. The manager can send and receive email as expected. You need to ensure that the office assistant can send email on behalf of the manager. What should you do?

- A. Instruct the office assistant to modify the Email settings in personal options.
- B. Reconfigure the outgoing configuration settings for the mailbox of the assistant.
- C. Edit the email server configuration .
- D. Instruct the manager to modify the Email settings in personal options.

**Answer:** C

**QUESTION:** 93

You are the new administrator for an existing Dynamics CRM organization. The prior administrator made auditing available in CRM, and then turned off auditing for the account records. You need to implement auditing for the account records. What should you do?

- A. Assign the View Audit Summary prMlege.
- B. Delete the previous audit log partitions.
- C. Modify the account entity definition.
- D. Assign the View Audit History prMlege.

**Answer:** C

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